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We are intermediate service between tutors & students. We help them to connect either online or offline one on one. Parents, students and tutors need to observe or use their own judgement to take services or continue with their services or continue dealing with each other by using our platform of mobile application and website. We will not be responsible directly or indirectly for any misshapen or affects either party physically, mentally, monetary or any other damages.

REFER & EARN POLICY:

Referring our services & products to any third party or interested party & getting a proper sale means the referred customer actually pays money, you will be entitled with some commission mentioned on the website/ mobile application and you will get paid within a month once the referred party purchased our product or services means we get sale minimum twice.

If referred party using our services without paying any service/product charges or using bonus or referral amount or coupon amount or any indirect amount will not be considered as actual sale & you will not get paid any commission for the same

Also the final decision of paying commission or incentive for referring customers or any party is reserved with Gaikwad And Sons & they have authority to refuse to pay any commission. They are not bound to entertain any legal/ lawful or illegal force to pay the commission.

REFUND & CANCELLATION POLICY:

In case you want to cancel the contract due to dissatisfaction with our services excluding cases paid party changed mind to take service or not tried our multiple available options or exam got cancelled or any natural disaster happened or changed state/ country or any reason except not happy with our services, Gaikwad And Sons reserves right not to refund the paid amount and no legal/ lawful or illegal force will be entertained to refund the paid amount.

For the rest all cases we do have cancellation & refund policies. You will get a refund of unused services/ hours fees by deducting the fees of our use services , platform charges, government taxes if any and nominal cancellation charges. Refund procedure will take a time period of a month or so and after a month's time you will get a refund after all mentioned above deductions.

Any transaction done (monetary, physical or any kind of) without our knowledge or without using Gaikwad And Sons mobile application or website by either of the party service gainer and giver , Gaikwad And Sons will not be responsible or liable to answer or sort out issues between both the parties nor liable to pay any refund directly or indirectly even though both the parties continue services only after meeting on Gaikwad and Sons any platform,

GENERAL TERMS & CONDITIONS FOR STUDENTS:

- 1.Fill all the details asked while booking the course to get exact tutor as per requirement
2. Your tuition will start after 1-4 working day from the date of submission of requirement and fees clearance. After starting the tuitions, due to any reason or on un-satisfaction with our tutor, we have a tutor replacement policy.
- 3.In case, if you are changing your current residence, you must inform us of your changed address well in advance.
- 4.We are not connected with any of the board/ university/school/college. We provide particular coaching only, on a personalized/ one to one basis.
- 5.During tuition hours students should not be addicted to drinking, smoking, using mobile, etc. If he/ she is found in that situation during the study hours then we won't be responsible for the poor performance of the student.
- 6.Our tutors teach students with full responsibility, attention and academic care. If the student is not concentrating purposely in his studies, not doing homework given by tutor on time or not following the pattern given by tutor/us then the student and parents will be whole & sole responsible for poor performances in his/ her exam.
- 7.If any work is handed over to the tutor, apart from teaching then we won't be responsible for the circumstance that happened due to the same.
- 8.During the tuition period of the student's, at least one of the student's family members must be present at home with him/her. If not, then tuition will not be conducted. If that happens, we won't be responsible for the circumstances.
- 9.We provide you the best in given specialized subject tutor, those who are the best in their own field and in tuitions pattern our teacher will go to students understanding level and as per their grasping power tuitions will get conduct.
- 10.We do not promise you to provide tutors of any schools/ colleges or universities.
- 11.We do not provide any printed notes of our Gaikwad And Sons Institute, you have to purchase the notes which are available in the market or suggested by our tutors if required.
- 12.Due to any emergency lectures missed by our tutors will get covered as per your availability, even lectures cancelled from your end will get adjusted at a certain time but not on a regular basis.
- 13.Duration required for portion completion or doubts solving completely depends on your grasping power and basic knowledge of the subject.
- 14.Directly dealing with tutor is legally not permitted from our Gaikwad And Sons Institute. In any case of doing the same, you will be responsible for tutors ' discontinuation of class by taking fees or something which may cause not only waste of your money, time but also study of the child. One tutor cannot take guarantee of his personal problems, sickness, emergency or death but Gaikwad And Sons does take guarantee of continuation of your tuition in any case of tutors personal problems or any other circumstances due to its big team.
- 15.On scoring good marks or doing mark able performance due to our service, we may use your data for our promotion.
- 16.In case failed to pay fees on exact due date, tuitions will be discontinued on same day itself & It will be resumed only on clearing due.
- 17.We consider month from the day we start tuitions but fees need to pay as per due date
18. All training videos are provided to get understanding of mobile application, still found any difficulty, you can connect with any of our representative or tutor

GENERAL TERMS & CONDITIONS FOR TUTORS:

1. Lecture missed at students place will lead to payment deduction & affects reviews and ratings
- 2.Taking extra lectures at students place will be your own responsibility until told to do the same from Gaikwad And Sons Institute.
- 3.Payment will be done till the last date of the students exam for which you are going for the tuition if commitment as per academic/ semester/ course pattern. It will be independent of portion/ syllabus.
- 4.Advance payment will not be possible at any circumstances.
- 4.If hard work behind a student leads to the students improvement and good result will be responsible for promotion and opposite will lead to demotion.

5. All the payments for every student decided at the time of starting the tuitions, it will not be changed later on at any circumstances and you will be bound to continue student till decided period.
6. At all students provided by our Gaikwad And Sons Institute, taking minimum weekly two lectures and each of one & half hour per subject is compulsory until and unless told you to do any changes by Gaikwad And Sons Institute or decided terms before starting the class
7. After completing each chapter or weekly taking a small test on the same is compulsory, according to the result, telling students/parents for improvement is necessary.
8. At all the students keeping test and lecture record on our Gaikwad And Sons Institutes record sheet or on students notebook as well as on mobile application is compulsory, without the same payment will not be paid.
9. If a book is taken from the Gaikwad And Sons Institute for any purpose, its compulsion to return the book in the Gaikwad And Sons Institute again or else book cost will be deducted from the payment.
10. Directly dealing with our student/ parents/ their references or providing their details to any third party (tutor/other Gaikwad And Sons Institute) is completely prohibited and not allowed minimum for 3 years from the date of joining at their residence. Doing the same ethically & legally is not allowed, still doing the same necessary action will be taken if found so.
11. Submitting all your documents like photo id proof, residential address proof, highest qualification certificates, passport size photographs is compulsory within 10 days from the day joining our Gaikwad And Sons Institute, without same payment will not be paid for respective month till the time documents get submitted in the Gaikwad And Sons Institute.
12. In case of tuition cancellation due to your irregularity, irresponsibility towards student's performance lead to termination from our Gaikwad And Sons Institute and may not pay your decided salary depending on circumstances.
13. Due any reason wants to discontinue given tuition or our Gaikwad And Sons Institute, you have to inform us minimum 15 days well in advance.
14. If you have any issue with our services or students instead of hiding from us, must inform us well in advance to avoid future confusion.
15. Learning both the applications of Gaikwad And Sons student & tutor is mandatory to each and every tutor.
16. All the entries related class started, ended, test performance etc. must enter on applications to get increment, good ratings to increase online presence

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